Nanette S. Edwards, Executive Director



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May 6, 2021

## **VIA ELECTRONIC FILING**

Jocelyn G. Boyd, Esquire Chief Clerk & Administrator Public Service Commission of South Carolina 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210

RE: Public Service Commission Review of South Carolina Code of Regulations

Chapter 103 Pursuant to S.C. Code Ann. Section 1-23-120(J)

**Docket No. 2020-247-A** – May 12, 2021 Workshop

Dear Ms. Boyd:

The South Carolina Office of Regulatory Staff ("ORS") has reviewed the comments filed by other parties on May 3, 2021, related to the workshop scheduled for May 12, 2021, to discuss Regulations 103-535.1 and 103-735.1 on procedures for termination of service and Regulations 103-512.4 and 103-712.4 on rate applications. ORS submits the following brief reply to the comments filed by Blue Granite Water Company.

Provided it is consistent with current South Carolina Department of Health and Environmental Control requirements related to discontinuance of sewerage service, ORS does not oppose eliminating the requirement in Regulation 103-535.1 that the mailed notices under that Regulation be certified. ORS continues to oppose removing the requirement under Regulation 103-535.1 that the utility must give thirty (30) days written notice to the customer before sewerage service may be discontinued. With respect to door hangers, ORS views door hangers as being a reasonable in-person attempt to contact customers consistent with the language ORS recommended adding to Regulations 103-535.1 and 103-735.1 in its March 9, 2021 comments letter. ORS also does not oppose adding specific language listing door hangers as a method that may be used.

Letter – Jocelyn G. Boyd, Esquire Page 2 of 2 May 6, 2021

Thank you for your consideration in this matter.

Sincerely,

Christopher M. Huber

Clai Halen

cc: All Parties of Record (via e-mail)

David Butler, Esquire (via e-mail)